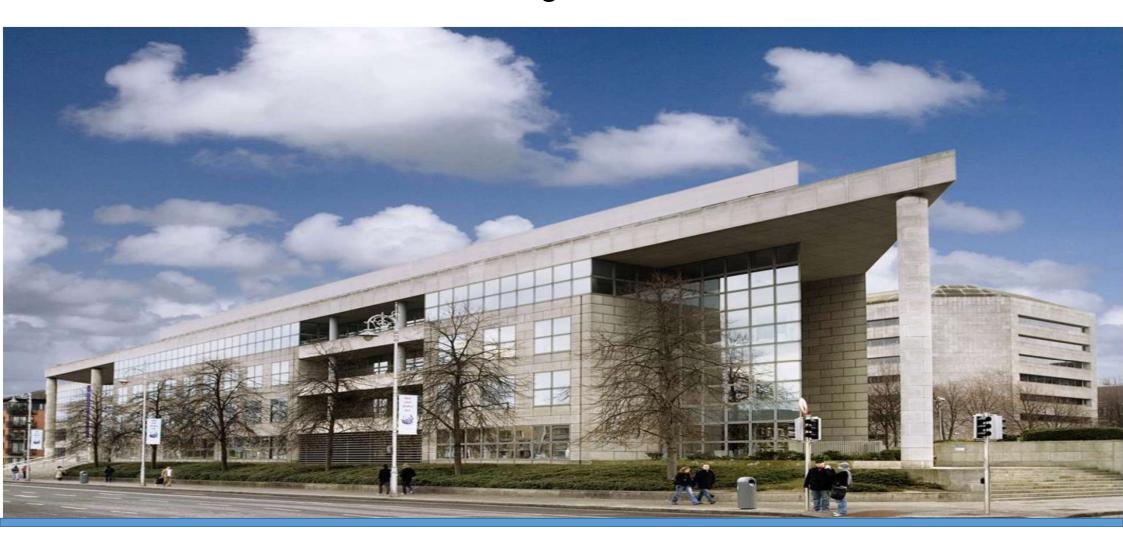


Clive Ahern, Senior Executive Officer Housing Maintenance Division



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Overview of Housing Maintenance Division

- >We maintain over 27,000 housing units
- ➤ We have over 450 staff
- > We have 6 main depots across the city
- > We get approx. 67,000 maintenance request each year

What we do

- All maintenance requests across 27,000 housing units, including plumbing, carpentry, roofing, plastering, etc.
- Energy efficiency works on Council houses
- Repair and replacement of over 20,000 domestic gas boilers
- ➤ Management of heating and ventilation systems across Council buildings
- Caretaking Service across our apartment (flat) and Senior Citizen housing complexes
- ➤ Pest Control in complexes

What we do

- ➤ Housing Management Fees
- Choke Car service for our apartment (flat) and Senior Citizen housing complexes
- **>** Joinery
- > Fleet & Hoists depot
- ➤ Paint Squad

North City Operations Depot (NCOD), Ballymun

Key driver of NCOD:

- 1. Critical role played by Direct Labour staff in delivering Council services
- 2. Improvement of facilities for Direct Labour staff
- 3. Reduction in operating costs and realise efficiencies e.g. duplication of stores etc.
- 4. Release of existing depot lands, many of which conflict with current land use zonings, for more appropriate uses in line with City Development Plan



North City Operations Depot (NCOD)

- ➤ All Housing Maintenance depots on Northside moving to NCOD, Ballymun
- ➤ Largest move of Housing Maintenance depots ever
- ➤ Kylemore Stores moving to NCOD too
- > Creation of new corporate workshops across Council departments.
- ➤ Significant change, but also an opportunity to modernise our depots



Staff

➤ We have over 450 staff

➤ Outdoor and indoor

- Admin staff, engineers, tradespeople, caretakers, etc.
- ➤Ongoing training.

Recruitment

- Significant increase in new tradespeople employed in Housing Maintenance: plumbers, carpenters and painters
- New open recruitment of apprentices across the Council, with Housing Maintenance taking on the largest numbers
- ➤ New Clerk of Works have commenced, which will assist with schemes such as Enhanced Works Programme

Modernising workflows and tenant requests

Modernising how we interact with our tenants

- ➤ New housing IT system
- ➤ FixIt app
- ➤ We intend to introduce a new online portal